

COOKIE POLICY

Our site may use "cookies" to enhance user experience. User web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the site may not function properly. This Cookie Policy aims at informing you about our use of cookies and what this means for you.

COOKIES WE MAY USE

Session Cookies are used by the server to store information about page activities so user can easily pick up from where they left off.

Persistent Cookies are data files providing our websites www.o24ai.com with user preferences, settings and information for future visits. These settings enable user to navigate our website www.o24ai.com with ease and provide convenient user experience.

Authentication are used for login and account access. This ensures that unauthorized parties cannot access user account information.

DISABLING/ENABLING COOKIES

Your browser may automatically accept cookies by default, but you can modify your browser preferences. Please be aware that disabling cookies may result in a loss of functionalities when accessing and using our website www.o24ai.com.

LEGAL BASIS (European Economic Area visitors only).

Our legal basis for collecting and using personal information will depend on the personal information being collected and the specific context in which we collect it. However, we will normally collect personal information from you only:

- where we need the personal information to perform a contract with you (for example, to develop an application or give you access to our live environment to visualize real time data;
- where the processing is in our legitimate interests and is not overridden by your rights; or
- where we have your consent to do so;

In some cases, we may also have a legal obligation to collect personal information from you.

If we ask you to provide personal information to comply with a legal requirement or to perform a contact with you, we will make this clear at the relevant time and advise you whether the provision of your personal information is mandatory or not (as well as of the possible consequences if you do not provide your personal information).

If we collect and use your personal information in reliance on our legitimate interests (or those of any third party), this interest will normally be to operate our platform and communicating with you as necessary to provide our services to you and for our legitimate commercial interest, for instance, when responding to your queries, improving our platform, undertaking marketing, or for the purposes of detecting or preventing illegal activities. We may have other legitimate interests and if appropriate we will make clear to you at the relevant time what those legitimate interests are.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, you can reach us via www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com

DATA PROTECTION RIGHTS

You have the following data protection rights:

- If you wish to access, correct, update or request deletion of your personal information, you can do so at any time by visiting www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com
- In addition, you can object to processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information. Again, you can exercise these rights by contacting us via www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com
- You have the right to opt-out of marketing and telemarketing communications we send you at any time. You can exercise this right by clicking on the "Manage your Marketing Preferences" link in the marketing e-mails we send you or via www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com.
- Similarly, if we have collected and process your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

INTERNATIONAL DATA TRANSFER

For some of our products and services, your personal information may be transferred to, and processed in, countries outside of the European Economic Area. However, we have taken appropriate safeguards to require that your personal information will remain protected in accordance with EU General Data Protection Regulation. These measures include transferring your personal data to third parties who are located in a country which the European Commission has determined has data protection laws that are at least as protective as those in Europe, and transferring your personal data to third parties who have entered into standard contractual clauses with us. For more information about these safeguards measure we've got in place, please contact us via www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com.

CONTACTING US

The data controller of your personal information will be the O24AI Technologies entity that you are dealing with, and you can reach us via www.o24ai.com/contact.html, alternatively you can email us at info@o24ai.com

We welcome any queries, comments or requests you may have regarding this Cookies Policy.